

Limited Warranty

Provided by Shandong Linglong Tire Co., Ltd
(Applies in the regions of The United States of America and Canada)

The customers may receive reimbursement under the terms and scopes of this warranty if there are material or manufacturing defects in the tires or its components.

How to get the warranty service:

1. You must present the tire under the warranty to the local commercial TBR tire dealer (Please call us or visit us at our website at <http://en.linglong.cn>). After the customer is reimbursed, Linglong will own the acclaimed tire(s) and has the rights of explanation of the claim.
2. The customer must pay for the tax related to the warranty service. The customer must pay for the additional service beyond the scope of the warranty.
3. The customer must fill out and present an tire acclaim form (the form is distributed by Linglong dealers). The form must be filled out by the customer, or the owner of the tires, or someone who was authorized by the customer.

Service assistance and information:

1. Please contact Linglong authorized local dealer near you.
2. For additional assistance:
 - Please visit us at <http://en.linglong.cn>
 - Email us at: guibo_jiang@linglong.cn

Scope of the Warranty

You are the beneficiary of the warranty if you meet all of the five conditions below:

- You are the owner of the Linglong or Crosswind TBR tires, or the authorized agent by the owner.
- DOT number of the tire as assigned by US Department of Transportation.
- The tire or tires are used for the vehicles by OEM or the vehicles recommended by Linglong/Crosswind product catalog.
- The time period between the date of manufacture and acclaimed date is less than 5 years

Content of the Warranty:

1. Free Replacement Warranty
If there are tire quality problems related to the appearance before the tire is used, then the tire will be replaced for free.
2. Warranty Rules of Prorating
Before tire is worn out (defined as 2/32" of remaining tread depth), Linglong will prorate the tire reimbursement if the tire is no longer usable due to manufacturing defects while still under warranty. The customer is responsible for the cost related to mounting and balance of tire, as well as the tax and other miscellaneous items

Calculation by prorating

The prorating is calculated by using the following formula:

The tire replacement price = (measured remaining tread depth/original tread depth) * pre-determined warranty price

You will pay for the mounting and balance of the tires for the replacement, plus the Federal Excise Tax and other applicable tax items and service fees.

Example of Prorating

Assume the original tread depth of the new tire is 16/32", and the tire you claim has the remaining tread depth of 8/32". If the tire price is \$400, then you must pay \$200 for the tire replacement, plus mounting and balance cost, as well as the federal tax and other miscellaneous fees.

Definition of the Similar Tires:

The "Similar Tire" in general is defined as the same TBR tires made by Linglong. Under circumstances, if the same tire is not available, then it can be the TBR tires with the same fundamental structure with different sidewall or tread pattern. If you would like to replace the claimed tire with the more expensive Linglong/Crosswind tires, then you need to pay for the difference between the tire price. This tire warranty applies to the replacement tire after it is installed

The warranty does not apply in the case of:

- Road hazards (including cut, hit, and rock penetration, etc.)
- Fire damage
- Inadequate inflation and overloading
- Racing and mountain climbing.
- Wrong installation and maintenance.
- The remaining tread depth is less than 2/32"
- Any alteration of the tire after the tire is sold.

Cases such as, a black tire was painted to white; adding other materials to the tire.



- The cracks in the original tread surface caused by ozone or weather.
- The warranty is limited in the regions of United States of America and Canada. The Vehicle must be registered in the United States of America or Canada.
- The tire has previous repaired
- Tire damage caused by accident, bad intention, and incorrect braking practice.
- Tire damage caused by using the wrong inner tube.
- Tire damage is caused by the materials added to the tire after it is sold. Such as additional tire filler, sealer, and balancing material.

Linglong / Crosswind TBR Tire Casing Warranty:

Linglong provides casing warranty for the following TBR tires:

Linglong / Crosswind TBR tires	Casing Value
8,8.5R17.5	\$15.00
8R19.5	\$15.00
Tubeless tires	
9,10,11R17.5	\$20.00
9,10R22.5	\$40.00
11R22.5	\$50.00
11R24.5	\$50.00
12R22.5,24.5	\$50.00
Tubeless Low profile	
215,235/75R17.5	\$15.00
225,245,265,285/70R19.5	\$30.00
245,265/75R22.5	\$15.00
255,275R70R22.5	\$40.00
295/75R22.5	\$50.00
295/80R22.5	\$50.00
285/75R24.5	\$50.00
315/80R22.5	\$50.00
385,425,445/65R22.5	\$50.00
Tube tires	
10.00R20	\$50.00

It will warrant a 5-year casing life or one (1) retread, whichever comes first.

Your legal rights:

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation of exclusions may not apply to you. No representative or dealer has authority to make any representation, promise, or agreement on behalf of Linglong, except as stated herein.

Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. Under no circumstances is this a representation that a tire failure cannot occur. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. This limited warranty is applicable only in the United States.

Safety warnings

Serious injury or property damage may result from:

- TIRE FAILURE DUE TO UNDERINFLATION/OVERLOADING. Follow the owner's manual or tire placard in vehicle.
- TIRE FAILURE DUE TO EXCESSIVE HIGH SPEED. Follow the owner's manual or tire placard in vehicle.
- EXPLOSION OF TIRE/RIM ASSEMBLY DUE TO IMPORTER MOUNTING. Only specially trained persons should mount tires.
- FAILURE TO MOUNT RADIAL TIRES ON APPROVES RIMS.
- FAILURE TO DEFLATES SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DISMOUNTING.
- TIRE SPINNING. On slippery surfaces such as snow, mud, ice, etc., do not spin tires in excess of 35 mph(55kpm), as indicated on the speedometer. Personal injury and severe damage.

End of warranty

A tire has delivered its full original tread life and the new tire coverage of this warranty ends when the tread wear indicators become visible, or five (5) years from the date of original tire manufacture (7 years from the date of original tire manufacture on OptiGreen Smartway Verified products). Without proof of purchase, date of manufacture will be used to determine age.